**Freedom of Information Act 2015**

**Complaint to the [*insert Authority name*]**

If you are dissatisfied with the response to your request for information under theFreedom of Information Act 2015, or the way your request was handled, you have the right to request the public authority to undertake an internal review.

|  |  |
| --- | --- |
| **SECTION 1** | **YOUR DETAILS** |
| FOI request reference number: |  |
| Title: | Mr/Mrs/Miss/Ms/(Other-please state………………………….…..) |
| Forename: |  |
| Surname: |  |
| Company/Organisation name: |  |
| Address: |  |
| Postcode: |  |
| Contact telephone number: |  |
| Email address: |  |
| Preferred method of communication: | Letter / Email |

|  |  |
| --- | --- |
| **SECTION 2** | **YOUR COMPLAINT** |
| Please provide as much information as possible to enable us to respond to your complaint. |

You may wish to attach documentation that supports your complaint.

**Please send to the [*insert Authority address*]**

**Data Protection**

The personal information that you provide will be processed by the [*insert Authority name*] for the purpose of dealing with your complaint.

After a complaint is answered, we may publish anonymised responses on an online disclosure log. Information published on the disclosure log may be treated as exempt under s20 of the Freedom of Information Act 2015, information accessible to applicant by other means.