

REQUEST FOR INFORMATION

Emergency Dental Service

Manx Care is a Statutory Board of the Isle of Man Government, responsible for the operational delivery of health and social care services for residents of the Isle of Man.

The emergency dental service provides island residents who do not have access to a dentist with emergency dental care for pain, bleeding and swelling. All patients seen by this service will be treated under Band 4 of the NHS charge regulations. This service is currently available Monday to Friday. An additional emergency dental service is available on weekends and Bank Holidays for NHS patients and those who do not have access to a dentist.

Manx Care now wishes to explore options for operating this service across the island in various locations. Working collaboratively with other dental practices and those providers who may not already hold a General Dental Services (GDS) contract to provide this service, will also be considered.

Responding to this Prior Information Notice

Interested parties are invited to submit a brief summary of their experience, capability and proposed solution which should cover:

- How your organisation would operate the service either on your own or as part of a network
- Whether your organisation would supply the service during weekdays, weekends or both options
- The number of appointments available per day
- Hours of operation

By responding to this request it must be understood that, at this stage, the Board are only exploring options, no commitment is intended or implied and this request may or may not progress through to a competitive tender exercise. An invitation to tender may follow this Request for Information, but the Board is not under any obligation to issue invitations to responders to this Request.

Further information

Further information on the Board's requirements may be obtained from Commissioningandcontracts.manxcare@gov.im

Please be aware that neither the Board, Procurement Services nor any other part of Isle of Man Government, or any other organisation assisting the Government with the procurement process, will accept any liability or any charges for expenses or losses incurred by any interested party as a result of responding to this enquiry.

In order to participate in this Request for Information, your organisation must be registered on the Isle of Man Government's Procurement Portal. If you have not previously registered, please visit <https://in-tendhost.co.uk/iomg.aspx/Home> and select 'Register' from the menu on the right hand side of the Home Page.



Once you have registered your organisation you should select this tender from the list of 'Current Tenders' and 'View Details' then click 'Express Interest' at the bottom of the page. Once you have clicked on 'Express Interest' a 'Form of Acknowledgement' tab will appear. This tab will provide a copy of the 'Appeals Procedure' to be downloaded. In order to progress to the next stage of the process you will need to 'Opt-In', complete the 'Form of Acknowledgment' questionnaire, upload your RFI Response document and click 'Submit Return' before the deadline as detailed below.

Should you have any difficulty in using the website or registering your interest in this way, please contact procurement@gov.im.

Expressions of interest must be submitted through the above Portal by Monday **8th July 2024**