



PRIOR INFORMATION NOTICE

Cashless Parking System Solution

The Department of Infrastructure ("the Department") wishes to explore the market, to identify interest from experienced contractors to provide a cashless parking system solution.

The Public Estates and Housing Division of the Department of Infrastructure is responsible for maintaining much of the infrastructure upon which the Isle of Man Government relies to provide its services. The Division manages properties held by the following Government Departments:-

- Department of Education Sport and Culture
- Department for Enterprise
- Department of Environment, Food and Agriculture
- Department of Health and Social Care
- Department of Home Affairs
- Department of Infrastructure

These properties comprise the following services:-

- Essential Services: Health, Care and Education settings, Emergency Services, Airport, Ports
- Administrative: Office, Judicial and Legislative buildings
- Tourism and Leisure: Heritage Railway Buildings, Sports Facilities, Theatres, Wildlife Park
- Economic: Industrial Estates and sites
- Car Parks

The Division is looking for a cashless App / web based system for car parking charges that will meet the needs described below. Initially for a single location, the system maybe extended across the Department's surface and multi-storey car parks

Potential suppliers must be able to demonstrate a commitment to quality and value for money. They must also demonstrate a credible knowledge and understanding of the provision of such systems, records management systems, and web and mobile based services.

The core functionality of such a solution should encompass the following key business areas relating to its operation:

- Accredited to PCI-DSS Level 1
- Compliance with
 - Data Protection Act 2018 (UK)
 - Data Protection Act 2018 (Isle of Man)
 - Data Protection (Application of the GDPR) Order 2018 (Isle of Man)
 - Freedom of Information Act 2015 (Isle of Man)
- Multiple platform access such as web, IOS, Android and landline with an Isle of Man Number (01624)
- Financial transparency on all charges and costs

- Client access to web based reporting.

Responding to this Prior Information Notice

Interested parties are invited to submit a brief summary of their experience, capability and proposed solution which should cover:

- Experience of delivering, maintaining and managing regulatory systems or similar
- System functionality including regulatory returns, records management and issues management
- Relevant reference sites
- Ability to deploy new technologies
- Migration of data from existing systems to the proposed solution

By responding to this request it must be understood that, at this stage, the Department are only exploring options, no commitment is intended or implied and this request may or may not progress through to a competitive tender exercise. An invitation to tender may follow this Prior Information Notice, but the Department is not under any obligation to issue invitations to responders to the Notice.

Please be aware that neither the Department, Procurement Services nor any other part of Isle of Man Government, or any other organisation assisting the Government with the procurement process, will accept any liability or any charges for expenses or losses incurred by any interested party as a result of responding to this enquiry.

In order to participate in this exercise, your organisation must be registered on the Isle of Man Government's Procurement Portal. If you have not previously registered, please visit <https://intendhost.co.uk/iomg/asp/Home> and select 'Register' from the menu on the right hand side of the Home Page.

Once you have registered your organisation you should select this project from the list of 'Current Tenders' and 'View Details' then click 'Express an Interest' at the bottom of the page. Once you have expressed an interest, the 'PIN Documents' tab will become available. Select this tab and 'Opt In' at the bottom of the page and the 'Form of Acknowledgement (RFI/PIN)' document will become available to complete. In order to submit your PIN response you will need to complete the 'Form of Acknowledgement (RFI/PIN)' document, upload your PIN Response document and click 'Submit Return' before the deadline as detailed below.

Should you have any difficulty in using the website or registering your interest in this way, please contact procurement@gov.im.

Expressions of interest must be submitted through the above Portal by **1st August 2024**.