



# The Wellbeing Partnership

Do you know how your local Wellbeing Partnership could help you?



Statutory and community-based organisations working together to deliver the right care, in the right place, at the right time.



## What is a Wellbeing Partnership?

The Wellbeing Partnerships are integrated care teams delivering health and social care services closer to home to the people who need these.

Promoting equality and inclusion is at the heart of the integrated care model.

## What does a Wellbeing Partnership do?

The Wellbeing Partnerships aim to:

- Deliver seamless, multi-agency, person-centered integrated health and social care services closer to home for the people who need these – and at the right time
- Provide one point of contact for access to all health and social care services, alongside services provided by third sector partners
- Help community-based health and social care professionals provide co-ordinated support for people to help them stay well at home, through a single point of referral and assessment
- Ensure that all people presenting with physical or mental health, social and wellbeing needs are assessed to ensure that they can be appropriately and safely supported in the community
- With a focus on health promotion, optimise the health and wellbeing of the Island's population by providing prompt assessment, advice, education and support for those aged 18 years and over who have experienced a recent deterioration in function or condition, and who may be at risk of admission to or prolonged stay in hospital or a Care Home
- Ensure community support services are delivered closer to home, ideally at home if possible. For Care Home residents, the Wellbeing Partnership teams will offer support to individuals and the staff looking after them there for a limited period of time
- Ensure that, as far as possible, you will only need to tell your story once. Red tape will be reduced, and care and support tailored to meet your needs

## Drop-in sessions and local appointments

The Wellbeing Partnership Centres also provide drop-in sessions for a range of services, and offer locally based clinic space to statutory and third sector organisations so they can meet you closer to your home.\*

Please contact us for information about up-coming sessions, or to book a room.

## How do I get involved?

- If you are an individual or know someone in need of support, please feel free to call us, email us or drop in for help and guidance. You don't need an appointment – you can simply turn up
- If you are a third sector or private organisation providing care, please contact us about your services and come along to our regular development meetings
- If you are a practitioner in Manx Care, please contact one of the Centre Leads to find out how you can get involved and join us at one of our regular development meetings

**Opening hours: The Wellbeing Centres are accessible during the hours of 09:00hrs – 17.00hrs, Monday to Friday (excluding Isle of Man Public Holidays)**

# How to contact us

Please contact us by emailing us, calling us on the phone or dropping in to see us – you don't need to make an appointment.

Please be aware that in the event of an emergency or crisis, you should call for the help that is most appropriate to your need, for example the Emergency Services (999) or the Mental Health Crisis Team (01624 642860).

You can also reach the Samaritans on 0330 094 5717 (local call charges apply) or on 116 123 (free from any phone).

## Western Wellbeing Partnership

*for people registered with the Peel Group Practice*

Western Wellbeing Centre, Derby Road, Peel IM5 1HP

t: 01624 685846

e: [westernwellbeingpartnership@gov.im](mailto:westernwellbeingpartnership@gov.im)

## Southern Wellbeing Partnership

*for people registered with Southern Group Practice,*

*Castletown Medical Centre and Ballasalla Group Practice*

Southern Wellbeing Centre

Thie Rosien, Station Road, Port Erin IM9 6BP

t: 01624 686109

e: [southernwellbeingpartnership@gov.im](mailto:southernwellbeingpartnership@gov.im)

## Northern Wellbeing Partnership\*

*for people registered with Ramsey Group Practice*

Dalmeny House, Cumberland Road, Ramsey IM8 3RH

t: 01624 686432

e: [northernwellbeingpartnership@gov.im](mailto:northernwellbeingpartnership@gov.im)

## Interim Eastern Wellbeing Partnerships\*

For people registered with Hailwood Medical Centre;

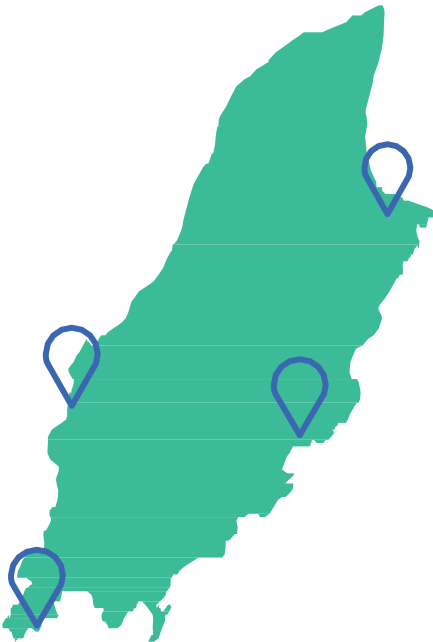
Laxey & Village Walk Health Centres;

Kensington Health Centre, Palatine Group Practice,

Snafell Surgery or Finch Hill Health Centre

t: 01624 686207

e: [WellbeingDouglasSouthEast@gov.im](mailto:WellbeingDouglasSouthEast@gov.im)



\* Please note these services will be available for the Northern & Eastern Wellbeing Partnerships once physical counter spaces have been opened.